

## **Introduction**

Berkley Property regards privacy as an important part of our relationship with our customers and stakeholders. The following privacy policy applies to all Berkley Property users, and conforms to Internet privacy standards. If you have questions or concerns regarding this statement, you should first contact Berkley Property Customer Support at [admin@berkleyproperty.com.au](mailto:admin@berkleyproperty.com.au).

## **Collection of Information**

In order to use the Berkley Property website, we may require information from you in order to provide the best service possible. All correspondence may also be collected and stored, particularly in regard to sales information, support and accounts, including Email.

Any information collected by Berkley Property is collected via correspondence from you or your company. This may be via the telephone, email, mail, or directly through our website.

## **Use of Collection Information**

Any details collected from Berkley Property customers is required to provide you with our products and/or services, and a high level of customer service. Correspondence is recorded in order to provide service references, and to assist in our staff development.

## **Storage of Collected Information**

We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. If you have any questions about security on our Website, you can email us at [admin@berkleyproperty.com.au](mailto:admin@berkleyproperty.com.au).

## **Access to Collected Information**

If your personally identifiable information changes, or if you no longer desire our service, you may correct, update, delete or deactivate it by emailing us at [admin@berkleyproperty.com.au](mailto:admin@berkleyproperty.com.au).

## **Communications**

Berkley Property uses personally identifiable information for essential communications, such as emails, accounts information, and critical service details. We may also use this information for other purposes, including some promotional Emails. If at any time a customer wishes not to receive such correspondence, they can request to be removed from any mailing lists by emailing us at [admin@berkleyproperty.com.au](mailto:admin@berkleyproperty.com.au). You will be notified when your personal information is collected by any third party that is not our agent/service provider, so you can make an informed choice as to whether to share your information with that party.

## **Third Parties**

Berkley Property may at its discretion use other third parties to provide essential services on our site or for our business processes. We may share your details as necessary for the third party to provide that service. These third parties are prohibited from using your personally identifiable information for any other purpose.

Berkley Property does not share any information with third parties for any unknown or unrelated uses.

## **Legal**

We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, or legal process served on our Website.

## **Links**

Links on the Berkley Property site to external entities are not covered within this policy. The terms and conditions set out in this privacy statement only cover the domain name of [www.berkleyproperty.com.au](http://www.berkleyproperty.com.au).

## **Changes to Privacy Policy**

If we decide to change our privacy policy, we will post those changes to this privacy statement, the homepage, and other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We reserve the right to modify this privacy statement at any time, so please review it frequently. If we make material changes to this policy, we will notify you here, by email, or by means of a notice on our homepage.